Education

**St. Cloud State University,***St. Cloud, MN**Expected Graduation May 2018 Bachelor of Science in Information Systems*

* Herberger Business School, Internationally accredited by AACSB
* Work 25+ hours per week while attending school full time
* Studied abroad for one year in Helsinki, Finland
* **GPA: 3.15**

Experience

**Stratifyd,** *Charlotte, NC May 2016 - present*

*Marketing Analytics Intern*

* Generate blog and social media content to promote page views and internet presence
* Work closely with the outbound Sales team in efforts to promote
* Coordinated the use of LinkedIn, SalesForce, MailChimp and Kitedesk to identify, track, and market to prospective customers

**Capital One 360,** *St. Cloud, MN December 2015- present*

*Customer Service and Sales Representative*

* Service customers efficiently through telephone servicing
* Practice providing an ideal customer experience
* Exercise and develop phone communication skills

**Ispiri Design Build,** Twin Cities, MN*Summer**2010- present*

*Open House Greeter, Customer Service Rep*

* Greet hundreds of guests during open house showcases and the annual Parade of Homes
* Develop strong interpersonal communication skills by providing quality customer service to hundreds of customers daily
* Work well as a member of a team, helping to maintain a positive attitude among team members

Affiliations and Activities

**Information Systems Club,** *member* *Spring Semester 2015- present*

* Vice President, Spring Semester 2016, Fall Semester 2015
* Secretary, *Spring Semester 2015*

**The International Fraternity of Delta Sigma Pi**, *member*  *Fall Semester 2015-present*

Skills

**Certifications**

* Microsoft Office Word 2013 *December 2014*
* Microsoft Office Excel 2013 *May 2015*

Languages

* Swedish, English, Finnish, German